

Annual 64.2009(e) CPNI Certification for 2011 covering the prior calendar year 2010

1. Date filed: January 10, 2011
2. Name of company(s) covered by this certification: Kinetic VoIP, Inc.
3. Form 499 Filer ID: 827213
4. Name of signatory: Linda Bryant
5. Title of signatory: President
6. Certification:

I, *Linda Bryant*, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

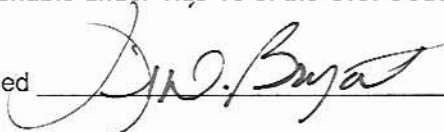
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company *has not* taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. [NOTE: If you reply in the affirmative, please provide an explanation of any actions taken against data brokers.]

The company *has not* received customer complaints in the past year concerning the unauthorized release of CPNI [NOTE: If you reply in the affirmative, please provide a summary of such complaints. This summary should include number of complaints, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information.]

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed



Linda Bryant

Attachments: Accompanying Statement explaining CPNI procedures
Explanation of actions taken against data brokers (if applicable)
Summary of customer complaints (if applicable)

Annual CPNI Compliance Certification for

Kinetic VoIP, Inc.

I, Linda Bryant, state that I am President of Kinetic VoIP, Inc. I attest that, as an officer of Kinetic VoIP, Inc., I am authorized to execute this CPNI Compliance Certification on the company's behalf.

I do, therefore, state the following:

I, Linda Bryant, have the personal knowledge that Kinetic VoIP, Inc. business methods, and the procedures adopted and employed by the company are adequate to ensure compliance with Section 222 of the Communications Act of 1934, as amended by the Telecommunications Act of 1996 ("the Act") and the Federal Communications Commissions regulations implementing Sections 222 of the Act, 46 C.F.R. 64.2005, 64.2007 and 64.2009.

Furthermore, I certify that, based upon my personal knowledge of these procedures, my company's personnel are trained on these procedures and that these procedures ensure that the company is in compliance with the rules in Title 47 Telecommunications, Sections 64.2001 through 64.2009.


Signature


Linda Bryant/President

Executed on: January 12, 2011

Accompanying Statement to
Annual CPNI Compliance Certification for
Kinetic VoIP, Inc.

In compliance with 47 C.F.R. 64.2009(e), I Linda Bryant, acting on behalf of Kinetic VoIP, Inc., certify the Company has taken the following actions:

Employee Training and Discipline

Trained all employees and personnel as to when they are and are not authorized to use CPNI.

Instituted an express disciplinary process for unauthorized use of CPNI.

Sales and Marketing Campaign Approval

Guaranteed that all sales and marketing campaigns are approved by management.

Record-Keeping Requirements

Established a system to maintain a record of all sales and marketing campaigns that use their customers' CPNI, including marketing campaigns of affiliates and independent contractors.

Ensured that these records include a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.

Made certain these records are maintained for a minimum of two (2) years.

Establishment of a Supervisory Review Process

Established a supervisory review process for all outbound marketing situations.

Certified that under this review process, all sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval.

Guaranteed that the Company only discloses CPNI to agents, affiliates, joint venture partners, independent contractors or to any other third parties only after receiving "opt-in" approval from a customer.

Verified that the Company enters into confidential agreements with joint venture partners, independent contractors or any other third party when releasing CPNI.

Opt-Out Mechanism Failure

Established a protocol through which the Company will provide the FCC with written notice within five (5) business days of any instance where opt-out mechanisms do not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.

Compliance Certificates

Executed a statement, signed by an officer, certifying that he or she has personal knowledge that the company has established operating procedures that are adequate to ensure compliance with FCC's CPNI regulations.

Executed a summary of all customer complaints received in the past year concerning unauthorized release of CPNI.

Customer Authentication Methods

Instituted customer authentication methods to ensure adequate protection of customers' CPNI. These protections only allow CPNI disclosure in accordance with the following methods:

Disclosure of CPNI information in response to a customer providing a pre-established password;
Disclosure of requested CPNI to the customer's address or phone number of record; and
Access to CPNI if a customer presents a valid photo ID at the carrier's retail location.

Customer Notification of CPNI Changes

Establish a system under which a customer is notified of any change to CPNI. The system, at minimum, notifies a customer of CPNI access in the following circumstances:

Password modification,

A response to a carrier-designed back-up means of authentication,

Online account changes, or

Address of record change or creation.

Notification to Law Enforcement and Customers of Unauthorized Access

Established a protocol under which the appropriate Law Enforcement Agency ("LEA") is notified of any unauthorized access to customer's CPNI.

Ensured that all records of any discovered CPNI breaches are kept for a minimum of two (2) years.

**Summary of Actions
Taken Against Databrokers by
Kinetic VoIP, Inc.**

No actions taken against databrokers within the last year

**Summary of
Customer Complaints Received by
Kinetic VoIP, Inc.**

In compliance with 47 C.F.R. 64.2009 (e), I, Linda Bryant, acting on behalf of Kinetic VoIP, Inc. provide a summary of customer complaints received within the last year:

- 1) The Company has received no complaints as a result of improper access by employees.
- 2) The Company has received no complaints as a result of improper disclosure to individuals not authorized to receive the information.
- 3) The Company has received no complaints as a result of improper access to online information by individuals not authorized to view the information.
- 4) In addition, the Company is aware of the following processes pretexters are using to attempt to access CPNI, and what steps carriers are taking to protect CPNI:

_____None_____